

General Terms and Conditions (GTC) for Kassel Campsite

Status: 12/05/2022

1. Who is responsible?

The campsite is operated by Kassel Marketing GmbH.

Address: Giesenallee 9, 34121 Kassel

Phone: 0561 707707

Email: info@campingplatz-kassel.de

Website: www.campingplatz-kassel.de

2. Who do these rules apply to?

These terms apply to all guests of the Kassel campsite. A contract is formed between the guest and Kassel Marketing GmbH.

3. How to book?

- Booking can be made by phone, in writing or in person.
- A contract is formed when:
 - The operator provides written confirmation.
 - The guest has filled in the contract correctly.
 - Both parties have signed it.
- Guests under 18 need written parental consent.

4. What must be observed?

- Arrival: from 2:00 p.m.
- Departure: by 11:00 a.m., site must be clean.
- CampCard must be returned upon departure – late return not accepted.
- Operator may terminate the contract in cases of:
 - Force majeure (e.g. weather events)
 - Serious violations of campsite rules

4. What must be observed?

Important:

- Road traffic regulations apply on site.
- Vehicles: walking pace only.
- Park backwards, leave 0.5 m space for fire lane.
- Dispose of waste correctly and separately.
- Charging electric cars is prohibited.
- CampCard use is only allowed for one's own vehicle.

5. Payment and cancellation

- Payment: at departure by cash, credit or debit card.
- Cancellation:
- Free up to 14 days before arrival.
- 60% charge after that.
- Full charge on day of arrival.

6. Guest liability

Guests are liable for damages caused by themselves, companions or animals.

7. Operator liability

The operator is only liable in cases of gross negligence or intent – except for injury to life, body or health.

8. Data protection

- Data is used only for contract purposes.
- No commercial sharing of data.
- Site is under video surveillance.

More: www.campingplatz-kassel.de/video

- Contract changes must be in writing.
- German law applies.
- Place of jurisdiction is Kassel.
- Contract language is German.